



buyFSA⁺

buyFSA provides you the most convenient way to spend your FSA/HRA funds. Shop for thousands of eligible products online or in the buyFSA app.

www.buyfsa.com
support@buyfsa.com

Mobile app available in App Store & Google Play

Why buyFSA?



Every day low prices on 4000+ products



Use your FSA/HRA card, No receipts



The only FSA & HRA shopping app



Customer Service available 24/7



FSA & HRA Eligibility Scanner



Guaranteed FSA & HRA approved items



Fast & Free Shipping All orders \$50+



Largest dedicated selection of FSA & HRA items

Micro-Deposits for new or updated bank accounts

Dear FSA/HRA Participant,

Effective immediately, when submitting an enrollment or direct deposit bank form with new or updated bank information for your FSA/HRA account, further action will be required to activate the account.

A deposit will be made to the bank account within 1-3 business days. You will have 10 days to identify and confirm the deposited amount.

Login to the PIOPAC consumer portal, <https://piopacee.lh1ondemand.com>. On the Home Page, click the "required activation".

Tasks	1
! One or more bank accounts require activation	

Enter the confirmed deposit in the amount field.

Amount *	\$ <input type="text"/>
Enter the amount deposited into your account.	

Once you confirm the deposited amount, the account will be activated and available for use.

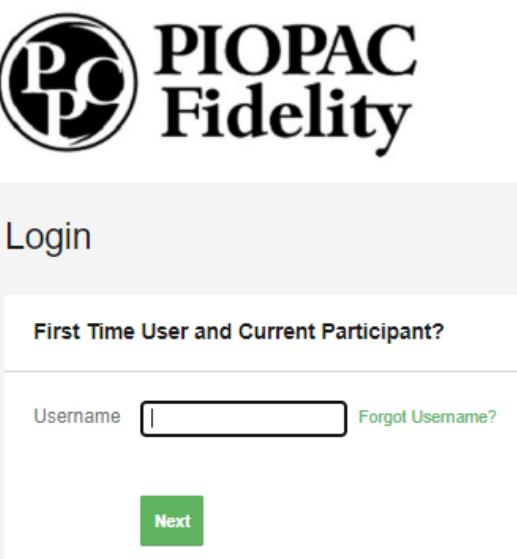
Please call (808) 792-5226 or email us at fsaclaims@piopac.com if you have any further questions.

Aloha.

PIOPAC Fidelity

NEXT STEPS for Consumer Portal and PIOPAC Mobile App

Consumer Portal



The image shows the PIOPAC Fidelity Consumer Portal login screen. At the top is the PIOPAC Fidelity logo. Below it, the word "Login" is displayed. A question "First Time User and Current Participant?" is followed by a "Username" input field and a "Forgot Username?" link. At the bottom is a green "Next" button.

Copy or click link to PIOPAC Consumer Portal
<http://piopacee.lh1ondemand.com>

*If you have registered and enrolled online, enter your username and password on the left-hand side.

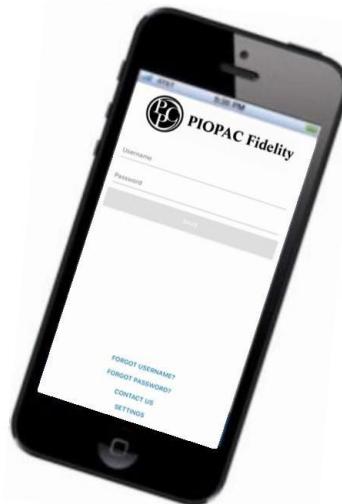
*If you are a first-time user your login credentials are:
USERNAME - First Initial and Last Name (No Spaces)
PASSWORD - Last 4 numbers of your Social Security Number

1. Choose and answer 3 Security Questions
2. USERNAME - Option to change or keep the same (This field is required)
3. Required to Reset Password - Must be at least 6 characters (At least 1 Upper case. 1 Lower case, and 1 Number)
4. You will be in your Participant Portal and now have access to your balance and filing claims.
5. Securely Log out

MOBILE APP

Download PIOPAC Mobile App

1. iphone and ipad users - Go to APP STORE and search "PIOPAC"
2. Android users - Go to PLAY STORE and search "PIOPAC"
3. Download App
4. Input same USERNAME and PASSWORD as Participant Portal. **You must log in successfully to the participant portal prior to logging into the mobile app.**
5. Select 4-digit PIN, Re-enter PIN.
6. You will be in the MOBILE APP and have access to your balance and ability to file claims.
7. Securely log out



Please call us at (808) 792-5226, email fsaclaims@piopac.com with any questions or fax your claims and/or receipts to 536-0430.