

## PIOPAC Premier Retention Services™

PIOPAC's three-pronged approach to retention includes:



Emails



Text Messages



Phone Calls

## PIOPAC works hard to retain your clients

Upon a failure to fund or a failure to pay, PIOPAC initiates a proactive 3-pronged approach to retain your business and keep policyholder's policies in force.

- 1** Automated email is sent to participant every time a failure to fund occurs.
- 2** Text to participant as soon as PIOPAC learns of failure to fund. (Usually within two days)
- 3** Two outbound calls to participants. Upon first call, another personalized email is sent to participant.

For added protection, a secondary payment method can be captured to protect policy from lapsing due to non-payment.

Learn more about our services ►