

Providing Payment Information

With PIOPAC, there are a number of ways to get participant's payment information to us. The best method depends on the case type and enrollment method.

1

Platform

Using a platform partner, participant information is seamlessly collected at the time of enrollment.

Choose this method if:

You are enrolling using a platform already connected with PIOPAC. Not sure? Email inquiry@piopacco.com.



2

Agent Portal

Agent logs in and adds participant to group within the portal, entering payment information and method at agent.piopac.com.

Choose this method if:

Enrollment is agent-assisted and there is no platform connection with PIOPAC.



3

Spreadsheet

Brokers enter info into PIOPAC-provided file during enrollment, then securely submit file to PIOPAC.

Choose this method if:

You are using a call center enrollment without a connected platform and authorization is being gathered verbally.



4

Paper Authorization

Enrollers gather information and submit it to PIOPAC via secure fax at (808) 792-5252 or scan and transfer.

Choose this method if:

Technology restrictions or geography prevents using one of the other three methods.

