



# Member-Driven Benefit Payment Solutions

Offer your association members benefits without the need to access a payroll system.

Enjoy the ease of helping your membership with PIOPAC.

- PIOPAC's payment solutions enable associations to offer benefits without the traditional "billing burden"
- No need for the association to reconcile an invoice, hold funds, or remit premiums
- No need for a Payroll Deduction Slot
- No set up fees for the association
- No subsidies from the association
- PIOPAC can gather dues and remit directly to the association



## Why work with PIOPAC?

### Experience & Reliability

PIOPAC has over 30 years serving associations and their members. We are a licensed, bonded, and insured Third Party Administrator (TPA) with experience paying multiple carrier offerings efficiently.

### Flexibility

We work with your preferred benefit carriers. PIOPAC can also collect association dues and additional fees for non-insurance products. We offer EFT drafting on pay cycle from member's checking accounts as well as credit, debit, and payday cards.

We also offer payroll solutions.

### Premier Retention Services™

Our US-based, bilingual Customer Care team with TTY and LanguageLine Solutions® services is available for members with billing inquiries. Outbound retention services include text messages, emails, and live phone calls to resolve billing discrepancies and assist members on leave so they keep their needed coverage.

### What is the role of the association?

- Approve benefit offerings that best meet the membership's needs.
- Select the enrollment methodology aligned with the association's engagement objectives (e.g. onsite enrollers, call center, and/or online platform).
- Provide marketing support and enrollment conditions where the membership can be educated on the new association offerings and enroll in the protection they need.